

PRIVACY POLICY

Last updated: 26/10/2026

Business name: Current Tech Pty Ltd trading as Current Tech Automotive

ABN / ACN: 66 612 708 362

Website: www.currenttech.com.au

Email: admin@currenttech.com.au

Business address: 10/95 Kelvin Rd Maddington W.A 6109

1. Introduction

Welcome to Current Tech Automotive (“we”, “us” or “our”).

We operate an online store selling electronics, gadgets, accessories and related products through www.currenttech.com.au.

We respect your privacy and are committed to handling your personal information responsibly and transparently. This Privacy Policy explains how we collect, hold, use, disclose and protect personal information when you visit our website, purchase products, contact us or otherwise interact with our business.

We handle personal information in accordance with applicable Australian privacy laws, including the Privacy Act 1988 and the Australian Privacy Principles, where they apply to us.

By using our website, you acknowledge that you have had the opportunity to read this Privacy Policy. Where consent is legally required for a particular activity, we will seek that consent as appropriate.

2. Personal Information We Collect

The types of personal information we collect depend on how you interact with our store.

2.1 Information you provide.

We may collect:

Contact information: Your name, email address, telephone number and delivery or billing address.

Order information: Products purchased, order numbers, purchase history, delivery instructions and return or refund details.

Payment information: Payment status, transaction references and relevant billing details. Card information may be processed directly by our payment provider.

Customer service information: Messages, enquiries, complaints, warranty claims and information you provide when requesting assistance.

Account information: Login details and account preferences, if customer accounts are available.

Marketing preferences: Your newsletter subscription status, communication preferences and consent or opt-out records.

Other information: Information you voluntarily provide through forms, reviews, surveys or promotions.

Please do not send us sensitive personal information unless it is necessary for your enquiry and we have an appropriate basis to handle it.

2.2 Information collected automatically

When you visit our website, we or our service providers may collect certain technical and usage information, including:

Internet Protocol (IP) address.

Browser type, device type and operating system.

Pages viewed, links clicked and time spent on the website.

Referring website or source of a visit.

Website performance, diagnostic and security information.

Cookie identifiers and similar tracking information, where applicable.

We use this information to operate, maintain, secure and improve our website and understand how customers interact with our store.

2.3 Information from third parties

Where appropriate and lawful, we may receive information from third parties, such as payment processors, delivery providers, fraud-prevention services, advertising platforms and website analytics providers.

We will handle information received from third parties in accordance with applicable privacy requirements.

3. How We Collect Personal Information

We generally collect personal information directly from you when you:

Place an order or complete checkout.

Create or use a customer account.

Subscribe to marketing communications.

Contact our customer service team.

Submit a product review, enquiry, complaint or return request.

Participate in a promotion or survey.

We may also collect information automatically through our website, cookies and similar technologies, and receive relevant information from service providers involved in processing payments, delivering orders or protecting our business against fraud.

Where required by applicable law, we will take reasonable steps to notify you about the collection of your personal information and explain the relevant purposes.

4. Why We Use Your Personal Information

We may use your personal information for the following purposes:

To process, confirm and fulfil your orders.

To arrange payment, shipping, delivery, returns, refunds and warranty support.

To communicate with you about purchases, delivery updates and customer service matters.

To respond to questions, complaints and feedback.

To manage customer accounts, where available.

To detect and investigate suspected fraud, unauthorised transactions, security incidents or misuse.

To maintain and improve our website, products, services and customer experience.

To understand website traffic and measure performance.

To send promotional communications where permitted by law and consistent with your preferences.

To maintain business records and meet tax, accounting, legal and regulatory obligations.

To establish, exercise or defend legal claims where necessary.

We will not use your personal information for an unrelated purpose unless permitted or required by applicable law, or where appropriate consent has been obtained.

5. Payments and Payment Security

Payments made through our store may be processed by third-party payment providers, including PayPal.

These providers may collect and process payment information under their own terms, security arrangements and privacy policies.

We may receive transaction confirmations, payment status, partial payment details and transaction references necessary to manage your order.

We do not intend to store full payment card details on our own systems unless this is expressly disclosed and handled in accordance with applicable requirements.

Please review the privacy policy of your chosen payment provider for further information about its handling of payment information.

6. Cookies and Similar Technologies

Our website may use cookies, pixels, tags and similar technologies to support website functionality and understand how visitors use our store.

Depending on the tools enabled, these technologies may be used to:

Keep shopping carts and website sessions functioning.

Remember preferences and settings.

Measure website traffic and performance.

Understand which products and pages attract interest.

Measure advertising effectiveness.

Provide or personalise advertising, where applicable.

You can manage cookies through your browser settings and, where available, our cookie preference tool.

Disabling certain cookies may affect website features, including shopping cart or checkout functionality.

Where required by law, we will seek consent before using non-essential cookies or similar technologies.

For further information about the specific cookies and tracking tools we use, contact [Privacy Contact Email].

7. Marketing Communications

We may send you promotional emails, offers, product announcements and other marketing communications where permitted by law.

You can unsubscribe from marketing emails by using the unsubscribe link included in the message or by contacting admin@currenttech.com.au.

We will process unsubscribe requests within the timeframe required by applicable law.

Even if you opt out of marketing, we may still send essential service communications concerning your orders, payments, deliveries, returns, security or other transactions.

We will not treat the purchase of a product as automatic permission to send marketing communications where consent or another legal requirement is necessary.

8. When We Share Personal Information

We may disclose relevant personal information to third parties where necessary for our business operations, to provide services to you or where permitted or required by law.

These third parties may include:

Payment providers: To process transactions and manage payment-related issues.

Delivery and logistics providers: To ship products and provide tracking information.

Website hosting and technology providers: To operate, maintain and secure our online store.

Analytics and advertising providers: To measure website performance and advertising effectiveness, where applicable.

Customer service providers: To help manage enquiries and support requests.

Professional advisers: Such as accountants, auditors, insurers and legal advisers.

Government agencies, regulators and law enforcement: Where disclosure is required or authorised by law.

We aim to disclose only the information reasonably necessary for the relevant purpose.

We do not sell your personal information to third parties as a standalone commercial product. However, certain advertising or analytics activities may involve the disclosure of information to third-party platforms. We will manage these activities in accordance with applicable law and the privacy choices available to you.

Third-party providers may handle personal information under their own privacy policies and contractual obligations.

9. Overseas Disclosure and Data Storage

Some of our service providers may store, access or process personal information outside Australia.

Overseas handling may occur through website hosting, cloud storage, payment processing, analytics, customer support or other technology services.

Where the Australian Privacy Act applies, we will take the steps required by law when disclosing personal information to overseas recipients.

10. How We Protect Personal Information

We take reasonable steps appropriate to our business and the information we hold to protect personal information against misuse, interference, loss, unauthorised access, modification and disclosure.

Depending on our systems and service providers, these measures may include access controls, account security, secure data transmission, system monitoring and restricted access to business records.

No method of electronic storage or internet transmission is completely secure. We cannot guarantee absolute security, but we will take the measures required by applicable law and respond appropriately to suspected security incidents.

If a data breach occurs, we will assess and manage it in accordance with applicable legal obligations, including notification requirements where they apply.

11. How Long We Keep Personal Information

We retain personal information only for as long as reasonably necessary for the purposes for which it was collected, subject to applicable legal, accounting, tax, dispute-resolution and recordkeeping requirements.

For example:

Order and transaction records may need to be retained for business, accounting and legal purposes.

Customer service records may be retained while an issue is being resolved and for an appropriate period afterwards.

Marketing information may be retained while you remain subscribed, together with necessary records of your preferences and opt-out requests.

Technical and analytics information may be retained according to the settings and retention periods of the relevant systems.

When personal information is no longer required, we will take reasonable steps to delete it or de-identify it, unless retention is required or permitted by law.

12. Accessing and Correcting Your Information

Subject to applicable law, you may request access to the personal information we hold about you or ask us to correct information that is inaccurate, incomplete, out of date or misleading.

To make a request, contact:

Email: admin@currenttech.com.au

Subject: Privacy Access or Correction Request

Please describe the information you are seeking or the correction you require. We may need to verify your identity before processing your request to protect your information.

We will respond within the timeframe required by applicable law. If we cannot provide access or make a requested correction, we will explain the reasons where legally required.

We may retain certain records where required for legal, accounting, security or legitimate business purposes, subject to applicable law.

13. Your Privacy Choices

Depending on how you use our store and the laws that apply, you may be able to:

Opt out of promotional emails.

Manage cookies and certain tracking preferences.

Request access to personal information we hold about you.

Request correction of inaccurate information.

Ask questions about how your personal information is collected, used or disclosed.

Lodge a privacy complaint.

Some information is necessary to process an order or meet legal obligations. If you choose not to provide that information, we may be unable to complete the relevant transaction or provide the requested service.

14. Children's Privacy

Our online store is intended for people who can lawfully use the services and make purchases under applicable law.

We do not knowingly collect personal information from children in circumstances where doing so would be unlawful.

If you believe a child has provided personal information to us inappropriately, contact [Privacy Contact Email]. We will assess the matter and take appropriate action in accordance with applicable law.

15. Third-Party Websites and Services

Our website may contain links to external websites, product manufacturers, payment services or other third-party platforms.

We are not responsible for the privacy practices of external websites that we do not control.

When you leave our website, we encourage you to review the relevant third party's privacy policy before providing personal information.

16. Automated Processing

We may use automated tools provided by our service providers for functions such as payment processing, security monitoring, fraud prevention, website analytics or advertising measurement.

We will provide any additional disclosures required by applicable law for automated decision-making.

17. Privacy Complaints

If you believe we have mishandled your personal information, you may lodge a complaint by contacting us:

Privacy Officer / Contact: Admin Manager

Email: admin@currenttech.com.au

Please include enough detail for us to understand your concern, including relevant dates and the outcome you are seeking.

We will acknowledge and investigate your complaint, request further information if necessary, and respond within a reasonable period or the timeframe required by applicable law.

If you are not satisfied with our response, or we do not resolve your complaint, you may be able to complain to the Office of the Australian Information Commissioner (OAIC), where the matter falls within its jurisdiction.

Website: <https://www.oaic.gov.au>

Phone: 1300 363 992

18. Changes to This Privacy Policy

We may update this Privacy Policy to reflect changes to our business practices, website, service providers or legal obligations.

The latest version will be published on www.currenttech.com.au with an updated “Last updated” date.

If a change materially affects how we handle personal information, we will provide additional notice or seek consent where required by law.

We encourage you to review this policy periodically.

19. Contact Us

If you have questions about this Privacy Policy or how we handle personal information, please contact us.

Current Tech Automotive

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We appreciate your trust and are committed to handling your personal information responsibly.